

System Requirements



The Street Chaplain platform support current versions of the following browsers on Windows, Mac OS, iOS and Android operating systems:

- *Google Chrome*
- *Apple Safari*
- *Mozilla Firefox*
- *Microsoft Edge*
- *Microsoft Internet Explorer 11*

Session Cookies

The Street Chaplain Platform require third-party cookies to be enabled. If you are using a browser with third-party cookies disabled or cross-site tracking prevention enabled, you cannot log in the application or may have issues filtering data in reports. In this case, a default system message will be displayed to notify you of the issue.

The following section provides steps to enable cookies and cross-site tracking in various browsers:

Google Chrome

- 1.Go to Customize and control Google Chrome in the top right corner, and click Settings.
- 2.Go to Privacy and security.
- 3.Click Cookies and other site data. Select the Allow all cookies radio button

Safari on Mac OS

- 1.Go to Safari -> Preferences and click Privacy.
- 2.Uncheck the following options:
 - a.Prevent cross-site tracking
 - b.Block all cookies

Mozilla Firefox

- 1.Go to the Open menu in the top right corner, and click Privacy Protections.
- 2.Under Enhanced Tracking Protection, click Go to Privacy Settings.
- 3.Select the Standard or Custom radio button. If the Custom option is selected, do not select All third-party cookies or All cookies.

Safari on OS (iPhone and iPad)

- 1.Go to Settings -> Safari.
- 2.Under Privacy and Security, turn off the following options:
 - a.Prevent Cross-Site Tracking
 - b.Block All Cookies

Microsoft Edge

- 1.Go to Settings and more in the top right corner, and click Settings.
- 2.Click Site permissions -> Cookies and site data. Set the following options:
 - a.Enable Allow sites to save and read cookie data (recommended).
 - b.Disable Block third-party cookies.

Microsoft Internet Explorer 11

- 1.Go to Tools in the top right corner, and click Internet options.
- 2.In the Privacy tab, click Advanced.
- 3.Select Accept under Third-party Cookies.
- 4.Click OK.

For Support:

Reach out to you Centre Administrator